

## GPAR Luang Prabang – Phase II

**Governance and Public Administration Reform: Luang Prabang  
Decentralized Participatory Governance and Service Delivery Reform Project  
Award ID: 00045991**

### Project Description

Phase II of the GPAR Luang Prabang Project builds on the achievements of the first phase and moves towards harnessing governance and public administration reforms to promote economic growth and poverty reduction in the province. The project aims at strengthening provincial ownership and management of the public administration reform agenda and continues to facilitate flows of information about local GPAR activities, intended to inform both national policy and other provincial GPAR pilots.

The project will deliver a number of key outputs in its second phase: (1) significant reforms in decentralized planning and expenditure management; (2) improved delivery of key social services; (3) a more enabling environment for business development; (4) strengthened oversight of public services by the Office of the Governor; (5) a GPAR resource centre for policy-relevant information; and (6) a functioning support facility, through which provincial authorities will directly promote local GPAR initiatives.

### Main Objectives and Activities in 2010

- Consolidate targeted capacity development in core provincial services such as health and education services, financial management, Luang Prabang District One-Door-Service, business investment support, District Administrations and Khumbans strengthening.
- Implement the final stages of the Service Delivery Information System within the Office of the Governor to support increased oversight of the provincial government and effectiveness as well as transparency on the delivery of core public services
- Continue support fund for small scale infrastructure - Provincial Health Services to bring safe drinking water and latrines to those most in need
- Produce policy papers/briefs to consolidate lessons learned and to facilitate potential replication of success stories
- Develop a Provincial Service Delivery strategy to define goals, resources and possible future support.

### Project Document

<http://www.undplao.org/whatwedo/programmesdemgov.php>

### Key Results, Reports and Publications to date

- Financial System in sustainable daily use across Province & all Districts - Budget & expenditure management. Revenue collection, transparency and accountability all been strengthened
- Office of the Governor and Districts undertook first Provincial Socio-economic Review Meeting to review progress quarterly
- Citizens One Door Service opened July 2008 in Luang Prabang District – client feedback survey and expansion planned
- Khumban heads trained in socio-economic development planning. Training will continue in other districts.
- Provincial Administration Improvement Plan developed to strengthen service delivery in Luang Prabang by assisting the Office of Governor to identify and implement internal organizational improvements that will enable all line departments to deliver sector plans in a more effective way in line with National plans and priorities.
- Business Facilitation Centre supported, new registrations reduced from 217 days (2006) to reported 30 days
- Tax from new business up 180% from 2006/07
- Public Service Delivery analyzed (Health and Education) and improvements identified and actions agreed.

### Duration

January 2006 – December 2010

### Location

Luang Prabang Province (Northern Part of Laos)

### Project budget

Total budget: USD 3,089,000  
Current year budget: USD 459,701

### Project Partners

Implementing Partner: Office of Governor;  
Luang Prabang Province

### Contributing donor(s)

UNDP USD 589,000  
SIDA USD 2,500,000

### Project Delivery

USD till Q1 2010: USD 2,485,523

- All 11 Districts have current Functions & Job Descriptions for Health and Education
- 25% of District medical staff receives & 12% of teaching staff receive up-grade training
- Trained Education managers in Province and 11 Districts. 25 volunteer teachers trained in non-formal education
- Enabled Mobile Health Clinics to operate in 5 Districts – (11,500 people / 8,500 children)
- Three districts received agricultural technical and action training – alternative to slash and burn
- Poor-multi-ethnic women trained in gender mainstreaming
- Service Delivery Fund Procurement Manual developed
- Service Delivery Information System piloted to give greater government oversight & rights based approach in 4 pro-poor sectors: Mother and Child Health, Clean Water, Primary Education, Agricultural Extension
- Service Delivery Information Boards in all 11 Districts help increase citizen knowledge to access key services & facilitate more participation in public services
- Service Delivery Fund provides clean water supply for 16 needy communities - a 2% improvement in Provincial clean water access

## Thematic Area

**Corporate Thematic Area:** Democratic Governance

**UNDAF Outcome:** UNDAF Outcome 3: By 2011, strengthened capacities of public and private institutions to fulfill their duties and greater people's participation in governance and advocacy for the promotion of human rights in conformity with the Millennium Development Declaration".

**UNCP/CPAP Outcomes:**

Outcome 8: Increased efficiency, effectiveness, transparency and accountability of the public administration at both central and local levels. Output 8.2: Strengthened capacities of provincial and district administration for decentralized planning, management and public service delivery.

## Millennium Development Goal

**Goals 1-7,** through improved governance and accountable use of public resources. Governance and public administration is a cross-cutting theme that supports the provision of public goods and services to country citizens. If all citizens equally and transparently benefit from government services, their livelihood opportunities will improve.

## Contact

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