

GPAR SBSD

Governance and Public Administration Reform Project - Support for Better Service Delivery

Project ID: 00056568

Project Description

The new GPAR programme builds upon successful reforms and activities of previous governance reform initiatives under GPAR I and GPAR II. The new SBSD programme strengthens capacity for strategic planning, financing and management as well as monitoring of governance reform for more effective, accountable and transparent delivery of services.

Five interrelated outputs will be used to achieve this outcome:

1. Strengthened policy development, strategic oversight and monitoring of governance reform
2. Improved organizational and systems development for more effective, accountable and transparent services;
3. Strengthened human resource management and human resource development policies, procedures and capacity, and establish a cost effective and sustainable system for civil service training and development
4. Provision of a formula-based district development funding mechanism for devolved service delivery with a particular focus on the provision of expanded and improved health, education, agriculture, and rural development services
5. Supporting demand-driven governance reforms at central and local levels which directly impact on service delivery

The GPAR SBSD differs from the previous programmes in a number of critical respects: it will be more strategic in focus; more accountable for implementation and impacts of Governance reform initiatives; have a strong service delivery orientation; have a clear results orientation; it will develop a uniform, sustainable and work based training; it will graduate from a project-oriented approach at center level to a service provision oriented focusing on health, education, agriculture and rural development sectors targeting the poorest provinces and districts; and it will establish a cost-effective mechanism for strengthening implementation.

Main Objectives and Activities in 2009

In order to achieve its goals and intended outcomes, the following activities have been developed with the support of several sub-activities:

- Strategic oversight, monitoring framework provides for evidence based policy and performance analysis in governance reform;
- Improved organizational structures and systems enable the delivery of more effective accountable and transparent services;
- Human Resource Management (HRM) & Human Resource Development (HRD) policies, procedures and capacity are strengthened;
- Decentralized finance, planning & public expenditure management increase access to infrastructure & services for the poor and vulnerable; and
- Funding support for public service improvements.

While Output 1 will elevate strategic oversight within government to facilitate inter-ministerial coordination and policy advocacy across SBSD as a whole, Output 2 and 3 will strengthen organization and human resource development for improved service delivery; Output 4 will provide formula based block grant funding for decentralized planning and budgeting of local infrastructure and services; and Output 5 will provide direct support to demand-driven governance reform initiatives which can demonstrate a direct impact on service delivery.

The SBSD programme implementation will be based on cost effective and sustainable mechanisms for supporting the roll-out of the District Development Fund (DDF) planning and funding mechanisms as well as

Duration

July 2007 to July 2011 (5 years)

Location

Vientiane

Project budget

Total budget: USD 10,343,083

Current year budget: USD 3,743,898

Project Partners

Implementing Partner: Public Administration and Civil Service Authority (PACSA), Office of the Prime Minister

Responsible Parties: UNDP, PACSA and concerned provincial authorities

Other Partners: Ministry of Health, Ministry of Education, Ministry of Agriculture and Forestry, Ministry of Finance, Ministry of Communications, Transport, Post and Construction, Committee for Planning and Investment, Central Committee for Organization and Personnel, National Organization for Study of Policy and Administration (NOSPA) Ministry of Justice, Secretariat of Government, PMO and some selected targeted provincial authorities in Lao PDR.

Development Partners : SNV, Swiss Agency for Development and Cooperation (SDC), Luxembourg

Contributing donors

| | |
|-------------|---------------|
| UNDP | USD 990,000 |
| UNCDF | USD 700,000 |
| Luxembourg: | USD 4,000,000 |
| SDC: | USD 3,500,000 |
| SNV: | USD 138,000 |

Project Delivery

Estimated till December 2008: USD1,967,317

Funding Shortfall

Funding Shortfall: USD1,153,083

complementary support for organizational development and human resource management to strengthen service delivery structures, functions, operations and maintenance.

Project Document

<http://www.undplao.org/whatwedo/programmesdemgov.php>

Key Results, Reports and Publications to date

- Establishment of one door service centers (ODS) 4 districts in Vientiane Capital and 5 other provinces.
- Personnel Information Management System (PIMPS) developed and piloted
- Manual of One Door Service Operation developed and approved by PACSA management
- Improvement of English language skills through intensive and semi-intensive courses for government officials from central line ministries including PACSA
- Initiation of conceptual development for national curriculum English courses
- Final draft manual of organizational development is being finalized and will be piloted in three ministries
- Office management courses conducted for government officials in two provinces (Xiengkhouang and Khammouane) to improve their office management skills
- Support to capacity development study and report has been produced but under revision
- Review of job description and performance appraisal for government officials at central and provincial levels
- National Civil Service Strategy developed but under review at PACSA level
- Governance Strategic Plan 2006-2010 developed and awaiting for approval
- Completion of village and kumban training for priority selection for District Development Fund (DDF) operations
- Rollout of DDF in 12 districts of 4 provinces for fiscal year 2008/2009 and expanding to 8 more districts for fiscal year 2009/2010
- Capacity building on planning, budgeting, financial management and procurement for 18 DDF districts
- Decree on recruitment and retention of government officials in remote areas completed waiting for approval
- Decree on municipality development and feasibility study completed and submitted to PACSA for approval
- Citizen Report Card Report is under finalization for approval by PACSA management before publication
- Completion of 4 batches of district chiefs training on public administration reform and local administration

Thematic Area

Corporate Thematic Area: Democratic Governance

UNDAF Outcome 3.3: Increased efficiency, effectiveness, transparency, and accountability of the public administration at both central and local levels.

UNCP/CPAP Outcomes:

Outcome 8: Increased efficiency, effectiveness, transparency and accountability of the public administration at both central and local levels.

8.1 Strengthened capacities of central administration (PACSA) for decentralized planning, management & service delivery

Millennium Development Goal

Goals 1-7, through improved governance and accountable use of public resources. Governance and public administration is a cross-cutting theme that supports the provision of public goods and services to country citizens. If all citizens equally and transparently benefit from government services, their livelihood opportunities will improve.

Contact

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